



City and County of Swansea

Minutes of the **Scrutiny Performance Panel – Service Improvement & Finance**

Committee Room 5 - Guildhall, Swansea

Wednesday, 28 March 2018 at 10.30 am

Present: Councillor C A Holley (Chair) Presided

Councillor(s)

P Downing
P K Jones
B J Rowlands

Councillor(s)

P R Hood-Williams
J W Jones
D W W Thomas

Councillor(s)

L James
I E Mann

Officer(s)

Bethan Hopkins
Richard Rowlands

Scrutiny Officer
Corporate Performance Manager

Apologies for Absence

Councillor(s): M H Jones

1 Disclosure of Personal and Prejudicial Interests.

None

2 Minutes.

Approved

3 Public Questions

None

4 Q3 Performance Monitoring Report 2017/18

- Richard Rowlands attended to give his update on the Q3 Performance Report 2017/18
- 58% of targets have been met in the Corporate Performance Against Target
- Page 13 of the report shows that Transformation and Future Council priority is showing a decline in performance
Priority 1 -Safeguarding
- AS8/AS9/Measure 19 are all showing declining results

- CFS18/CFS19/Measure 24 all have declining trends due to a high demand level – Cllr Paxton Hood-Williams the convener of the Childs Services Scrutiny Performance Panel stated that although the measures have declining trends, it is important that the safeguarding issues are identified and the performance panel are monitoring this

Priority 2 – Education and Skills

- EDU016a has a slight downturn from last year

Priority 3 – Economy and Infrastructure

- EC4 There has been a delay in the building of new houses

Priority 4 – Tackling Poverty

- SUSC1/SUSC3 Both show a gradual decline in performance but the Panel is unsure how effective perception opinions are at measuring performance

Priority 5 – Transformation and Future Council

- CUST6/SUSC2 Decline in trends, again down to public opinions
- CHR002 A task and finish group has been established to review Terms and Conditions including the management of absence policy
- FINA6 – this measure is still achievable but has been delayed
- Because targets change each year, it is very hard to measure consistency
- There are attempts to get consistency in the measures themselves so trends can be developed
- Corporate Performance Manager can bring along trend data for some PIs if he knows which ones the Panel wants in advance

5 Work plan 2017-2018

- Discussed the remainder of the work plan – charges item scheduled for the next meeting

The meeting ended at 11.00 am

Chair